

Hotel Canandaigua
205 Lakeshore Drive
Canandaigua, NY 14424
585-577-3500
rvandruff@hotelcanandaiguany.com
June 6, 2025



To: NYSSSWA Conference November 6, 2025
Wendy Castiglia
64 Rider Road
Clayville, NY 13322

Subject: Prepayment Policy for Paper Checks

Dear Conference Attendee,

We are delighted to welcome your group to Hotel Canandaigua and look forward to providing you with a comfortable and enjoyable stay. In preparation for your visit, we would like to share our prepayment policy for payments made via paper check.

To ensure a seamless check-in experience, please review the following guidelines:

- **Check Submission Deadline:** All paper checks must be received at least 14 business days before your scheduled arrival date and will be processed upon receipt.
- **Payee Information:** Checks must be made payable to **Midas Hospitality** and include your group's reservation details, i.e. guest name, dates and confirmation numbers.
- **Mailing Address:** Please send payments to the following address:
Hotel Canandaigua
c/o Rebecca VanDruff
205 Lakeshore Drive
Canandaigua, NY 14424
- **Payment Confirmation:** Once received and processed, we will provide a confirmation of payment via email.
- **Additional Charges:** Hotel requires a Credit Card on file for any incidental charges incurred during the stay and must be settled upon checkout.

If you have any questions or require further assistance, please feel free to contact Rebecca at 585-577- 8905 or rvandruff@hotelcanandaiguany.com OR Ambra at 585-577-8908 or amooney@hotelcanandaiguany.com. We appreciate your cooperation and look forward to hosting your group at Hotel Canandaigua.

Warm regards,

Rebecca VanDruff
Sales Coordinator
Hotel Canandaigua, Tapestry Collection by Hilton