

Meet the NYSSSWA Board: Carmen Villavicencio-Hein

New York City Regional Representative



Carmen Villavicencio-Hein, LCSW-R, MSW, MSEd, has served marginalized communities in educational and foster care settings for 15 years. Carmen is a Supervisor of School Social Workers at the New York City Public Schools. She co-founded a central-based social work initiative delivering multi-tiered crisis and preventive support to NYC Public Schools. Carmen supervises school

social workers and is responsible for providing clinical supervision, advocacy, program development, and creating multi-tiered data-based interventions. Additionally, she has over a decade of psychotherapy experience, primarily servicing children and families in foster care and bilingual Spanish-speaking communities. As an immigrant and English Language Learner, she is committed to improving the delivery of accessible, equitable, and culturally responsive services to communities. Her dedication to social work and continuing to elevate the practice brought her to pursue a doctorate at NYU, where she also teaches as a Graduate Student Adjunct, offering students an experiential learning experience.